

Job Title: Site Maintenance/Landscape Technician Reports to: Operations Manager Supervises: Date: 2022

Terracentric Coastal Adventures delivers world class Tours to thousands of clients each year between April – October. Located in beautiful Lund, BC Terracentric specializes in offering small group/private guided adventure tours that connect our guests to the awe-inspiring natural environment of British Columbia's west coast. By boat, kayak and on foot (hiking) our local highly experienced guides share the stories of the region, allowing our guests to discover, witness, and learn about this place we call home. We also offer accommodations at our premium vacation home, Sunlund RV Park & Cabins and programming at an outdoor learning facility to expand the overall experiences offered by Terracentric.

We are looking for team members who are passionate about outdoor recreation & tourism that can demonstrate a high standard of customer-focused service, satisfaction, and safety through our spectacular wilderness experiences.

Overall Purpose of the Job

To consistently provide well-maintained grounds, infrastructure & facilities at all sites that in turn maximize the overall quality of experience provided to the customer to increase the potential for repeat and new business. The maintenance/landscape technician is responsible for performing general building and property maintenance and landscaping at three different sites.

Primary Responsibilities

- Yard maintenance: Lawn mowing, line trimming, gardening, pruning, plant care, raking, weeding, soil installation, fire pit debris removal
- Infrastructure maintenance: sweeping, painting, staining, minor repairs, outdoor cleaning of buildings and tables
- Management of waste and recycling systems including removal of waste materials and recycling from the sites as well as overseeing the collection processes at sites
- Procurement & bundling of firewood as needed
- Ensuring equipment is in excellent working order, stored properly and equipment storage facilities are orderly
- Purchasing of any supplies required related to maintenance and infrastructure with prior approval
- Reporting any deficiencies in equipment and infrastructure to Director of Operations

Secondary Responsibilities

Minor structural repairs of general infrastructure

Key Results Areas

- Customer Satisfaction
- Professionalism
- Safety & Risk Management
- Staff Engagement

Qualities and Skills

- Physically fit, friendly, energetic and capable of strenuous exercise with the ability to lift up to 80lbs.
- A self-starter. Responsible, reliable, decisive, organized & mature.
- Strong commitment to providing a clean and well-appointed grounds & facilities at all sites
- Flexible to work at various facility locations & open to pick up hours completing other tasks
- Ability to work independently or as a team
- Experience in landscaping or in property maintenance an asset (we are willing to train the right candidate)
- High attention to detail with consistency in following a check list
- Foreign language skills (especially French, German & Dutch) an asset
- Understanding of cultural diversity (ex. Indigenous & other cultures)
- Ability to clearly communicate with supervisor and team members
- A reliable vehicle and ability to get to Lund and other facility locations.

Qualifications

- Class 5 Driver's License with clean Drivers Abstract (will be using company vehicle)
- Basic First Aid & CPR 16 hours
- Chainsaw Certification an asset
- Ability to operate push and ride on mowers and line and blade brushers (will provide training if needed)
- Demonstrated competency with usage of a variety of hand tools
- WHIMIS
- Horticultural Technician Certificate an asset
- Experience in painting, gardening, landscaping, property maintenance

Personal Gear Requirements

- Personal vehicle to get to/from work
- own work boots

Employee Benefits – Value Added

- An opportunity to work for a leader in the industry in a beautiful area with spectacular wildlife
- An opportunity to work with high level mentors in the tourism & hospitality industry
- Team based continual training with opportunities for subsidized professional certifications & growth
- Flexible Work Schedule
- First right of Refusal for second-hand equipment sales
- Discounts with retailers for gear & Employee Discount on services
- Free equipment usage for employees

Terracentric Coastal Adventures Detailed Site Maintenance Job Description 2022

- Great Company Culture
- Family Business
- FUN!

Period of Employment & Compensation

April to October with the opportunity for year round part time employment.

Very competitive salary depending on experience and qualifications.

Preference is given to those who can commit to a minimum of 2 seasons of employment.

Application Requirements

To apply, please review the following requirements and send us an email to <u>christine@terracentricadventures.com</u>. Please clearly identify the position applied for and include the following information:

- A current resume & cover letter detailing why you are interested in & qualified for the position.
- Contact details for at least two work references. If you are at college or university, provide one faculty reference.
- Summary of relevant certifications, achievement dates and renewal dates
- Expected hourly rate & availability dates.