

Job Title: Housekeeping
Reports to: Operations Manager
Supervises:
Date: 2022

Terracentric Coastal Adventures delivers world class tours to thousands of clients each year between April – October. Located in beautiful Lund, BC Terracentric specializes in offering small group/private guided adventure tours that connect our guests to the awe-inspiring natural environment of British Columbia’s west coast. By boat, kayak and on foot (hiking) our local highly experienced guides share the stories of the region, allowing our guests to discover, witness, and learn about this place we call home. We also offer a premium vacation home, RV campground and outdoor learning facility to expand the overall experiences offered by Terracentric.

We are looking for team members who are passionate about outdoor recreation & tourism that can demonstrate a high standard of customer-focused service, satisfaction, and safety through our spectacular wilderness experiences.

Overall Purpose of the Job

To consistently provide clean and well-appointed accommodations & facilities that in turn maximize the overall quality of experience provided to the customer to increase the potential for repeat and new business.

Primary Responsibilities

- To ensure facilities are meticulously cleaned and sanitized.

Secondary Responsibilities

- Assist in ensuring facilities are safe and in good condition thru minor maintenance

Key Results Areas

- Customer Satisfaction
- Sales and Repeat Business
- Safety & Risk Management

Qualities and Skills

- Physically fit, friendly, energetic and capable of strenuous exercise with the ability to lift up to 80lbs.
- A self-starter. Responsible, reliable, decisive & mature
- Strong commitment to providing a clean and well-appointed space
- Flexible to work at various facility locations & open to pick up hours completing other tasks (i.e. light gardening)
- Ability to work independently or as a team

- Experience in residential or commercial cleaning an asset (we are willing to train the right candidate)
- Superior attention to detail with consistency in following a check list
- Ability to clearly communicate with supervisor and team members
- A reliable vehicle and ability to get to Lund and other facility locations.
- Understanding of cultural diversity (ex. Indigenous & other cultures)

Qualifications

- Driver's License
- WHIMIS
- Building Service Worker Certificate an asset
- Basic First Aid & CPR

Employee Benefits – Value Added

- An opportunity to work for a leader in the industry in a beautiful area with spectacular wildlife
- An opportunity to work with high level mentors in the tourism & hospitality industry
- Team based continual training with opportunities for subsidized professional certifications & growth
- Flexible Work Schedule
- FREE meals on tours where meals are provided
- First right of Refusal for second-hand equipment sales
- Discounts with retailers for gear
- Free equipment usage for employees
- Employee Discount on services
- Great Company Culture
- Family Business
- FUN!

Period of Employment & Compensation

Year round part time hours; seasonal increased hours - April to October with the opportunity for part time year round employment.

Very competitive salary depending on experience and qualifications.

Preference is given to those who can commit to a minimum of 2 seasons of employment.

Application Requirements

To apply, please review the following requirements and send us an email to christine@terracentricadventures.com. Please clearly identify the position applied for and include the following information:

- A current resume & cover letter detailing why you are interested in & qualified for the position.
- Contact details for at least two work references. If you are at college or university, provide one faculty reference.
- Summary of relevant certifications, achievement dates and renewal dates
- Expected hourly rate & availability dates.